



# City of Southampton Swimming Club

[www.cossc.org](http://www.cossc.org)

## Code of Conduct for Parents / Guardians

As a parent/guardian of a Club Member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our Club Policies, Rules, and Procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be informed of problems or concerns relating to your child, where appropriate.
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.
- Make a complaint to the club committee or Welfare Officer/s (as appropriate).

**As a parent/guardian of a club member we expect you to:**

### Essentials

- Make sure your child has the right kit for training and competitions as well as enough food and drink.
- Ensure your child arrives to sessions on time and is picked up promptly.
- Inform us if you are running late to collect your child or if your child is going home with someone else.
- Complete all consent, contact and medical forms and update us straight away if anything changes. Any changes in the state of your child's health should be reported to the coach prior to coaching sessions.
- Ensure the club has up to date contact details for you and any alternative person. Keep all contact information on the Club database (currently Team Unify) accurate and up to date.
- Maintain a good relationship with your child's coach or teacher.
- Contact us via email if you wish to talk to a member of the Committee or the Coach or Teacher about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- Do Not enter poolside or interrupt training or competitions unless in an emergency. If you wish to have a discussion with the Coach please do not try to grab a quick word during or after the session, email them first to arrange a mutually convenient time or contact the Club Secretary.

### Behaviour

- Remember that children get a wide range of benefits from participating in a swimming club environment, like making friends, getting exercise, and developing skills. It is not all about wins and losses.
- Behave positively as a spectator at training or competitions and treat others with respect.



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- Give encouragement to your child and tell them when they have done well and provide support when they are struggling.
- Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith, or ability.
- Respect the children and adults competing for other teams at competitions.
- Respect the Committee members, Coaching and Teaching Team and all volunteer helpers at the Club. [Remember many of these people volunteer and are giving up their time to help and support your child.](#)
- [Do not use inappropriate language or inappropriate behaviour within the club](#) environment. The use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- Talk to your child and ensure they understand the Rules of the Club and the Sport.
- Ensure your child understands their Code of Conduct.
- Understand If the Club changes your child's lane and session times, please remember the change is to provide appropriate levels of training and enable your child to progress and should be facilitated and always encouraged.
- [Respect the decision of the Coaches for selection of CSSC teams and events.](#)
- [Behave in a professional and supportive manner to the club and coaches and not to bring disharmony into the club.](#) Poor behaviour may result in the club taking disciplinary action against you.
- [Always advise and seek agreement from the Coach for any additional training you are considering for your child outside of regular club sessions, this is purely for the sake of your child's wellbeing and welfare.](#)
- Most of all help your child enjoy the sport and achieve to the best of their ability.

Breaches of the Code of Conduct may result in disciplinary action being taken against you by the club committee under the judicial regulations. Continued issues and repeated breaches may result in your dismissal from the club. Any behaviour which may be a criminal offence will be reported to the Police by the Club.

(Based on Swim England's Wavepower 2020-23: Child Safeguarding Policy and procedures for clubs)

Email address

Surname

First Name

Signatures of Parents / Guardians.

Date