



Code of Conduct for Parents/Carers including whilst Spectating

We all have a responsibility to promote high standards of behaviour at Bromley Swimming Club. Bromley Swimming Club are supporters of the Swim England Code of Ethics and Wavepower documents to ensure swimming can be enjoyed in a safe, positive environments.

Please remember children's swimming is a time for them to develop their technical, physical, tactical and social skills. Winning isn't everything.

Play your part & observe Bromley Swimming Club Code of Conduct for Parents/Carers including whilst spectating.

As a parent/carer of a club member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our club policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to informing the club committee or Welfare Officer (as appropriate)..
- Be informed of problems or concerns relating to your child, where appropriate.
- Provide your consent or otherwise for photography and trips away.

As a parent/carer of a club member we expect you to:

Essentials

- 1 Make sure your child has the right kit for training and competitions as well as enough food and drink.
- 2 Ensure your child arrives to sessions on time and is picked up promptly. Please note once the training session has completed your child will be under your care.
- 3 Inform us if you're running late to collect your child or if your child is going home with someone else.
- 4 Complete all consent, contact and medical forms and update us straight away if anything changes.
- 5 Parent/Carer we expect you to maintain a good relationship with your child's coach/teacher.

As a parent/carer of a club member we expect you to cont/d:

- 6 That your child's coach/teacher should be the first point of contact should you wish to talk to us about any concerns regarding your child. Please email in the first instance to arrange a mutually convenient time so you can talk to us/address any of your concerns/feedback.
- 7 Not enter poolside or interrupt training or competitions unless in an emergency situation. Please do not shout instructions to your child/swimmer or indeed coach/adult in charge from the spectators area. It can be confusing, the coach is the professional lead in charge.
- 8 Firstly avoid posting photographs, videos or comments that include other children at swimming.
- 9 Please ensure that if your child is unwell, has a high temperature, they do not attend training. If your child has a sickness/vomiting or diarrhoea bug they are not allowed back to training and should stay off for at least 48 hours.
- 10 Ensure all fees and moneys owing are paid in full promptly and on time and/or when requested. Members leaving the club are legally obligated to settle their bill in full and agree to do so. Please note it's the club's duty to inform Swim England of any members who have left with any outstanding debits

Behaviour

- 1 Remember that children get a wide range of benefits from participating in our sport, like making friends, getting exercise and developing skills. It's not all about wins and losses. Remember that children swim for fun. Applaud efforts of teamwork and participation as well as success.
- 2 Behave positively as a spectator at training or competitions and treat others with respect.
- 3 Give encouragement to your child and tell them when they've done well and provide support when they are struggling.
- 4 Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- 5 Respect the children and adults competing for other teams at competitions.
- 6 Respect the committee members, coaching and teaching team and all volunteer helpers at the club.
- 7 Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- 8 Understand that poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- 9 Talk to your child and ensure they understand the rules of the club and the sport.
- 10 Only use the swimming club's formal communication channels and not use the swimming club's or your own social media to raise queries, concerns or complaints.
- 11 Do not post anything that is malicious about Bromley Swimming Club, its coaching team, its committee members, its officials and volunteers and other children at swimming.
- 12 Ensure your child and yourself understand their Code of Conduct at all times.

Code of Conduct for Parents/Carers and Spectators

Breaches of this Code of Conduct may result in the following:

- I may receive a verbal warning from Head Coach, the Club committee or competition official
- I may be required to meet with the club, county, regional or national Swim England Welfare Officer.
- I may be obligated to leave the swimming venue by the club.
- I may be requested by the club or Swim England not to attend future training sessions or competitions.
- I may be suspended or have my club membership removed.
- I may be required to leave the club indefinitely.