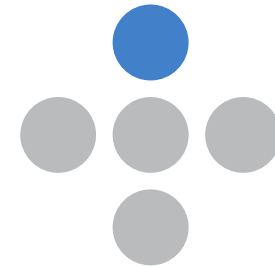


1st choice
FACILITIES
SERVICES LTD



Celebrating
25 years
1992-2017

www.1stchoicefacilities.co.uk

Company Overview

Welcome to 1st Choice Facilities Services. We are a diverse and experienced facilities management business offering an efficient, competitive and custom range of FM services for clients in the local authority property and commercial building sectors.

Contract Cleaning
25 years
of cleaning
the nation



WASTE REMOVAL



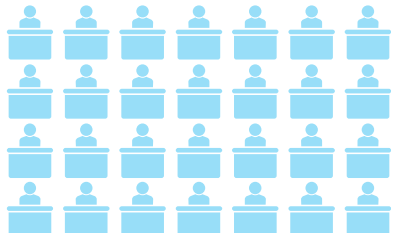
0 to landfill
all waste is recycled

100% satisfaction

92% of repairs completed next day

100% of trades covered

Property Maintenance & Refurbishment



RECEPTION SERVICES
12,480 hours per year
being the first face seen of your offices



1 2 3 4

External landscaping
4 tons of grass and trees cut per year

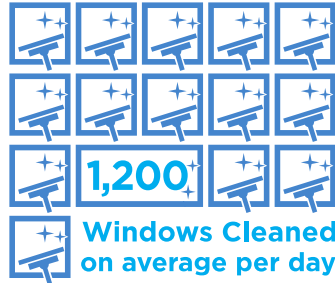


Janitorial Supplies
95% of the UK covered on a next day delivery

Company Overview



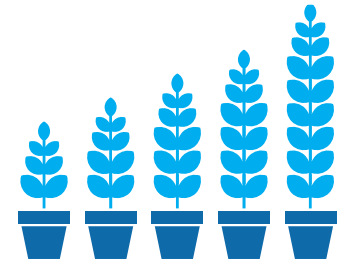
OVER 500 Washrooms
Serviced
on a monthly basis



1,200+
Windows Cleaned
on average per day



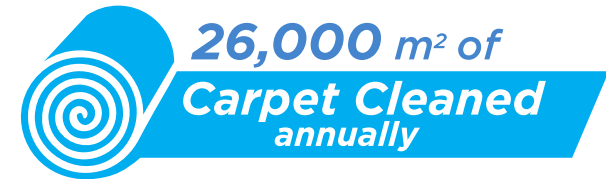
Security Services
24 hour a day
monitoring of your
premises



Internal Planting Displays
1,200 plants
in circulation



Manned Guarding Complete round the clock protection of premises and assets



26,000 m² of Carpet Cleaned annually



What we do

Inside the building

We employ or sub-contract the full range of general and specialist skills needed to keep your interiors in the best and freshest shape.

Outside the building

Our specialists span all maintenance skills for occupied and unoccupied properties alike – and we have a proven refurbishment track record for local, regional and national clients.

Keeping it clean

A sharp eye for hygiene and detail? It's a point of professional pride: you trust us with your reputation and our cleaning operations protect it at a no-compromise level.

Finishing touches

Value-added fit-out, interior design, adaptation and decoration services to transform your interior environments with an extra dash of practicality and stylish ergonomics.

Our Fleet



By continually investing in our fleet and having a FORS Bronze accreditation, we ensure our vehicles are safe, secure and meet environmental guidelines. Our branded vehicles also ensure you know when we are working on your site for compliance and security reasons.

Our Staff

Some of Our Team



A dedicated, fully uniformed cleaning team to ensure the highest standards of cleaning and personal appearance are delivered. We can accommodate dual logo's for uniforms if required.



1st Choice go to considerable lengths to ensure our cleaning service and Health & Safety is at the forefront of what we do, to this end we have a bespoke training system for our employees to work to, ensuring maximum productivity through our service and full site safety at all times for our clients and our employees.

Our Staff

PPE Work Wear

All of our operatives are issued with the PPE they require to complete their work activity in the safest possible way. Combined with PPE, we ensure all Health & Safety training is kept up to date for our employees and Risk Assessments and Method Statements are in place for all work activities.

Hard hat _____

Safety goggles _____

Ear defenders _____

ID card _____

High visibility jacket _____

Safety gloves _____

Knee pads _____

Steel toe cap safety boots _____



Bringing the Future into your Office or Work Place



By ensuring we offer a tailored, cost effective FM service, with the most up to date equipment available and employing LEAN methods (the ability to evaluate our work from the top down to drive out efficiencies and replace manual work with mechanical work where practicable) offering cost savings, as they become available, ensure we remain ahead of the competition with a competitive edge at all times.



Efficient and Effective Facilities Management

Whatever the nature of your business, providing efficient and effective facilities services within budget can be a complex business. Total facilities management simply provides one point of contact. As an experienced total facilities management company, FCFS provides one trusted point of contact that can be relied on 24/7 throughout the year to get the job done.

FCFS prides itself on getting to know its clients and their business inside out. We listen to our clients, building strong relationships and understand their needs in order to deliver an efficient, effective, responsive and flexible service. This enhances the quality of that service delivery and provides the opportunity for continuous improvement across the range of services. Our total facilities management solutions enable our customers to focus on what matters most: their core business.

A total facilities management solution can incorporate all facilities management service lines, from maintenance and building fabric repairs to catering and cleaning under a one-team model that enables cross-skilling and multifunctional responsibilities throughout the various service streams. As an experienced total facilities management service provider, FCFS provides a streamlined management structure and delivers increased efficiency and value for money.

Customers which have taken the step towards total facilities management are also seeing a number of non cost benefits including flexibility for adapting to any unforeseen circumstances including robust disaster recovery planning and improved accountability and tracking of service delivery performance. Through total facilities management many clients also require streamline planned preventative maintenance (PPM) tasks as well as reactive tasks.

FCFS can adapt its bespoke system to our customers' needs and integrate this with their internal systems, offering complete flexibility for task assignment, management and completion.

Benefits of Using FCFS

- Agile company able to adapt to change in an evolving environment
- Single point of contact throughout the life of the contract
- Single monthly billing for all services
- Average client savings of 20% by using a TFM solution

A TFM solution provides a one stop shop for delivery as we self deliver greater than 70% of the services we are able to aggregate spend and optimise the delivery model that generates savings for the customer.

Savings levels will clearly depend on the relative scale and maturity of the existing service model but customers can expect to reduce their annual operating cost by between 10% and 30% which provides a compelling rationale for any CFO.



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