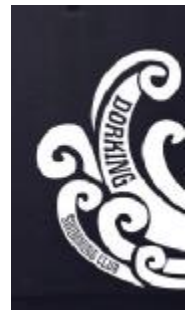


Dorking Swimming Club Communication between Parents and Coaches



It is in the interest of both Coaches and Members to ensure that there is good communication between all parties.

Dorking Swimming Club have adopted the codes of conduct for Parents, Coaches and Swimmers from the ASA Wavepower 2016-19 document so that all concerned are aware of what is considered appropriate behaviour.

Where there are concerns surrounding Members, Coaches should ensure that meetings are set up and any issues or problems discussed. Where there are concerns regarding coaches a similar approach should be taken by parents and where necessary the Head Coach or chairperson of the committee contacted.

In most cases a meeting set up by the coach should be enough to clear matters, however on occasions a third party may be necessary and the first port of call will be for the Head Coach or Welfare Officer to set up a meeting with all parties to review and discuss any issues. The purpose of all meetings should be to find a positive outcome. If after discussions there are still concerns then the matter should be referred to the Club Secretary who will arrange for the matter to be forwarded to the Committee.

DSC have a disciplinary process which may be used in cases which necessitate immediate disciplinary action and/or where repeated problems occur despite interventions to resolve the issues- see managing challenging behaviour and disciplinary policy.

DSC preferred process of contacting coaches

Email addresses are available on the Dorking Swimming Club members site so that communication between parents and coach, club welfare officer or committee is possible.

Please be aware that many of DSC coaches are volunteers and have other day to day life commitments. Emails will not always be seen or actioned on the day sent. Non urgent emails may take up to a week to be responded to.

If the matter is urgent please contact either our chair: Anita Colpus chair@dorkingsc.com or our welfare officer: Elaine Crawford welfare@dorkingsc.com