



stowmarketswimmingclub.co.uk

WELFARE / SAFEGUARDING.

The safety and welfare of our members is very important to us, especially our child members.

As with all Swim England-affiliated clubs we have a designated Welfare Officer on the club committee.

Our Welfare Officer is Mrs Esther Das.



Esther currently works for the local authority as part of the team that monitors the education of children in care. She has twenty years of teaching experience, with over twelve years as a senior leader with responsibility for safeguarding and child protection. She is a keen swimmer and spent much of her youth swimming at a competitive level.

If you have any issues or even just any enquiries concerning the welfare of your child or children under your care, please do not hesitate to contact Esther who attends most Friday evening sessions and whose dedicated email address is:

sscwelfareofficer@gmail.com

In due course a club welfare telephone number will be advised. In the meantime, if you are unable to contact Esther and feel that the matter requires urgent attention, please contact Customer First on 0808 800 4005

All enquiries or discussions will be treated with sensitivity. We are unable to promise confidentiality, but information will be shared only on a need to know basis. There are clear and strict procedures that the club must follow in relation to welfare and child protection issues, which are detailed in the flow chart overleaf.